

READER SATISFACTION SURVEY 2024 PRIVACY POLICY

1. Data Controller

Metropolitan Ervin Szabó Library

address: 1088 Budapest, Szabó Ervin tér 1.

representative: Ágnes Kovácsné Koreny Director-General

e-mail: adatvedelem@fszek.hu

(hereinafter: the „Library”)

2. Data Management

The data provided will be processed according to the following:

Purpose of data processing	Scope of data	Time of data processing
A. Creating the statistics	Date of birth, gender, residence in city/district	Processed as statistical data – anonymously (with no name)
B. Participating in surveys about improvements to the library	e-mai address	Until objection

Legal basis of Data Processing:

The Library processes data to properly carry out its tasks of public interest as part of its library function [GDPR¹ Article 6, Paragraph (1) Subsection e)], taking into account Subsections b), c) and f)-k) of Paragraph (1) Article 55 of Act CXL of 1997 on *the Protection of Museum Institutions, Public Library Services and Cultural Community*. Any objections to data processing may be sent as an e-mail via adatvedelem@fszek.hu e-mail address.

3. Rights and legal remedies

Participants can ask for information (access, copy), corrections, restriction of data processing, and can also object to the data processing via adatvedelem@fszek.hu e-mail.

In case of improper data processing, participants can send a complaint against the Library to the authorities (NAIH² - *Hungarian National Authority for Data Protection and Freedom of Information*) or they can take action in the courts.

Further details about rights and legal remedies can be found here:

<https://fszek.hu/uploads/PageFile/page-6/eNC6ReBAST95LKDExU1IGly9aC75MBUN.pdf>

¹ General Data Privacy Regulation of the European Union:

<https://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679&from=EN>

² <https://www.naih.hu/>